

Yiqin Huang

IT Support | Junior Systems / Network Support

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Summary

Dean's Honour List candidate in Computer Systems Technician - Networking (GPA 3.99/4.0) with hands-on experience independently building and supporting Site 1 of an enterprise infrastructure capstone. Strongest in troubleshooting, end-user access validation, support documentation, monitoring, backup verification, and support-ready handover. Combines recent systems/network training with 13+ years of experience in high-pressure operations environments, bringing mature communication, coordination, and problem-solving to IT support and junior systems roles.

Education

Algonquin College, Ottawa, ON

Computer Systems Technician - Networking Diploma, Expected Graduation: April 2026

GPA: 3.99/4.0 | Dean's Honour List (Fall 2024, Winter 2025, Summer 2025)

Shanghai Normal University, Shanghai, China

Bachelor of Communication Engineering

Technical Projects

Enterprise Infrastructure Capstone | Winter 2026

- Independently designed, implemented, and documented Site 1 of a multi-tenant enterprise infrastructure capstone on 2 HP DL380 servers, delivering the private-cloud environment within a broader team project.
- Built and supported core services across Proxmox VE, OPNsense, Windows Server 2022, Samba AD, Veeam, Grafana, Windows Admin Center, and Cockpit; segmented 9 VLANs and maintained 12 documented workloads.
- Created Windows and Linux templates plus tenant-specific identity, DNS, DHCP, DMZ, file-service, and SAN/iSCSI workflows to support repeatable provisioning and stable day-to-day administration.
- Validated end-user and admin workflows including domain logins, DNS/DHCP resolution, internal web access, mapped shares, per-user private/public permissions, and iSCSI-connected storage from Windows and Linux clients.
- Protected 10 systems and copied 7 selected backup jobs over site-to-site OpenVPN; produced handover, daily/weekly/post-change checks, and fast-triage guidance covering authentication, routing, storage access, and backup status.

Technical Skills

Infrastructure: Proxmox VE, Windows Server 2022, Ubuntu, Red Hat/CentOS, Alpine Linux, Windows 10/11

Networking: OPNsense/pfSense, Cisco IOS, ArubaOS, VLANs, OSPF, STP, TCP/IP, DNS, DHCP, VPN, NAT, DMZ

Support & Administration: AD DS, GPO, Samba AD, PowerShell, iSCSI, Veeam Backup & Replication, Grafana, InfluxDB, Windows Admin Center, Cockpit, Wireshark, Microsoft 365

Additional Experience

Senior Procurement Engineer, Le-AutomatiX (Bosch Rexroth-affiliated automation business), Shanghai, China | 2023 - 2024

- Built and managed procurement operations for a newly established automation business, owning supplier qualification, sourcing, purchasing execution, delivery follow-up, and vendor performance evaluation.
- Established supplier review and assessment processes aligned with Bosch Rexroth procurement standards, supporting compliant and scalable purchasing operations in a fast-changing startup environment.
- Coordinated procurement for business-critical and relocation-related requirements, including large-scale office equipment and workplace setup, ensuring validated demand, controlled purchasing, and on-time delivery.
- Drove supplier follow-up and delivery recovery while partnering cross-functionally to resolve supply issues, maintain operational continuity, and support company build-out.

Senior Business Representative, Winbond Integrated Circuit (Suzhou) Co., Ltd | 2018 - 2022

- Improved on-time delivery by 25% by aligning supply planning with customer demand, factory constraints, and R&D priorities across IoT, wearables, and networking product lines.
- Coordinated cross-functional teams to resolve customer, roadmap, and supply issues across IoT, wearables, and networking product lines.

Resource Development Manager, Shanghai Uniscope Electronics Co., Ltd | 2009 - 2018

- Increased operational efficiency by 20%, reduced procurement costs by 5%, and shortened lead times by 15% by improving supplier management, shortage response, and purchasing workflows.
- Reduced supply-chain disruptions by 8% and improved supplier performance by 10% through stronger vendor management, inventory control, and escalation handling.